

Charging for Household Waste Containers Consultation

The 'Recycle for Dorset' kerbside collection scheme has flexibility to ensure it works for different households. However, there are various costs associated with providing this level of flexibility, which is currently paid for out of the Dorset Waste Partnership budget.

This consultation is looking at further options for savings on these flexible services to prevent cuts in other areas.

To start with...

Are you responding as

2873 (66.7%) A household
 1420 (32.9%) A household with children
 17 (0.4%) A representative of a business/organisation

How many people live in your household?

498 (11.6%) 1
 1980 (46.2%) 2
 712 (16.6%) 3
 719 (16.8%) 4
 268 (6.3%) 5
 76 (1.8%) 6
 20 (0.5%) 7
 14 (0.3%) 8+

How many children do you have using nappies?

743 (52.4%) 0
 456 (32.2%) 1
 179 (12.6%) 2
 40 (2.8%) 3+

What is the name and nature of your business?

16 (100.0%)

The survey is anonymous. We ask for your postcode so we can understand if views from one area of Dorset are different to another area. It also helps to ensure we get responses from a wide geographic area.

What is your postcode?

4288 (100.0%)

Containers for New Properties

Each year over 900 new properties are built in Dorset by developers. Each of these homes need new recycling and waste containers. This has an annual cost in the region of £46,000 to purchase and arrange delivery of these bins.

Do you agree that the council tax should be used to fund the cost of waste containers for new properties?

1468 (34.1%) Strongly agree
1202 (27.9%) Agree
425 (9.9%) Neither agree or disagree
731 (17.0%) Disagree
477 (11.1%) Strongly disagree

Where an application is made for a full set of 'Recycle for Dorset' containers for a new property, do you agree that a one-off charge of around £55 - to be paid by the property developer or homeowner - is reasonable?

708 (16.4%) Strongly agree
1092 (25.4%) Agree
306 (7.1%) Neither agree or disagree
932 (21.7%) Disagree
1266 (29.4%) Strongly disagree

If you wish, please explain your answer(s).

2112 (100.0%)

Additional Rubbish Capacity - larger family of 5 or more people

About 1 in 20 households apply for extra capacity due to having a larger family. Delivering bigger containers (when requested) to large family households has an associated annual cost of around £33,000 to the Dorset tax payer. This amount doesn't cover the cost of disposing of additional waste already collected from larger families.

Please note that any proposals would only affect new applications for larger containers - larger families that are already eligible for and have additional capacity would be unaffected by potential future changes to the service policy.

Do you agree that council tax should be used to fund the cost of bigger bins for larger families?

877 (20.4%) Strongly agree
1010 (23.5%) Agree
570 (13.2%) Neither agree or disagree
1211 (28.1%) Disagree
636 (14.8%) Strongly disagree

Do you agree that a one off charge of around £35 is reasonable where an application is made by a larger family for a bigger rubbish bin?

727 (16.9%) Strongly agree
1308 (30.4%) Agree
411 (9.5%) Neither agree or disagree
860 (20.0%) Disagree
1002 (23.3%) Strongly disagree

If you wish, please explain your answer(s).

1439 (100.0%)

Additional Rubbish Capacity - families using disposable nappies

About 1 in 50 Dorset households apply for additional sacks because they use disposable nappies for their young children. Providing additional sacks for these families has an annual cost of around £20,000 to the tax payer.

Do you agree that council tax should be used to fund the cost of providing additional rubbish capacity for families with children in disposable nappies?

853 (19.8%) Strongly agree
901 (21.0%) Agree
622 (14.5%) Neither agree or disagree
1125 (26.2%) Disagree
799 (18.6%) Strongly disagree

Do you agree that an annual charge of around £15 (the actual cost) is reasonable when a family requests extra rubbish sacks due to the use of disposable nappies?

938 (21.8%) Strongly agree
1329 (30.9%) Agree
448 (10.4%) Neither agree or disagree
713 (16.6%) Disagree
873 (20.3%) Strongly disagree

If you wish, please explain your answer(s).

1309 (100.0%)

Replacement of Lost or Damaged Containers

The DWP replaces around 9,000 containers each year where they are reported as lost or damaged. The associated cost of this is in the region of £159,000. However, it is important that we balance this cost against ensuring recycling rates remain high across the county.

Please note, container charges would not apply where containers are damaged during emptying.

Do you agree that council tax should be used to fund the cost of replacing lost or damaged containers?

1137 (26.5%) Strongly agree
1249 (29.1%) Agree
646 (15.1%) Neither agree or disagree
830 (19.4%) Disagree
424 (9.9%) Strongly disagree

Do you agree that the cost of replacing lost or damaged containers should be charged to the residents? (e.g. costs for replacing a rubbish or recycling wheeled bin.)

306 (7.1%) Strongly agree
 808 (18.8%) Agree
 593 (13.8%) Neither agree or disagree
 1192 (27.8%) Disagree
 1393 (32.5%) Strongly disagree

Do you agree that by charging residents for replacement containers some people may refuse to pay and end up putting all their waste in one bin?

2012 (47.0%) Strongly agree
 1717 (40.1%) Agree
 417 (9.7%) Neither agree or disagree
 87 (2.0%) Disagree
 51 (1.2%) Strongly disagree

Most households are entitled to the standard set of approved 'Recycle for Dorset' containers (see below).

If containers are lost or damaged and replacements were to be charged for how acceptable would it be to make the following charges:-

	Very acceptable	Acceptable	Neither acceptable/ unacceptable	Unacceptable	Very unacceptable
240-litre wheeled bin (for recycling) £30*	259 (6.1%)	940 (22.2%)	529 (12.5%)	1156 (27.3%)	1353 (31.9%)
140-litre wheeled bin (for rubbish) £25*	247 (5.8%)	950 (22.4%)	540 (12.7%)	1156 (27.3%)	1346 (31.8%)
Kerbside recycling box (for glass) £15*	214 (5.0%)	763 (18.0%)	565 (13.3%)	1271 (30.0%)	1425 (33.6%)
23-litre container (for food) £15*	219 (5.2%)	771 (18.2%)	538 (12.7%)	1275 (30.1%)	1431 (33.8%)
7-litre kitchen caddy (for food) £15*	266 (6.3%)	728 (17.2%)	502 (11.9%)	1308 (30.9%)	1427 (33.7%)

*Current estimated cost as of October 2016

If you wish, please explain your answer(s).

2384 (100.0%)

Overall Changes

Please RANK the following proposals from the most acceptable (1) to the least acceptable (4) to you:- e.g. if charging for containers for new properties was most acceptable = 1, if charging for larger rubbish bins was least acceptable = 4.

Note that you cannot choose the same answer more than once. We are asking you to place the proposals in order of preference. e.g. Marking a proposal "Most acceptable (1)" might mean you still find it unacceptable, but you'd prefer it over the other three options.

	Most acceptable			Least acceptable
	1	2	3	4
Charging for containers for new properties	1982 (51.1%)	543 (14.0%)	650 (16.8%)	700 (18.1%)
Charging for larger rubbish bins (for families of 5+ residents)	733 (18.2%)	1634 (40.5%)	1200 (29.8%)	465 (11.5%)
Charging for additional rubbish sacks (for families with children in disposable nappies)	742 (18.1%)	1236 (30.2%)	1393 (34.0%)	723 (17.7%)
Charging for lost or damaged containers	561 (13.5%)	617 (14.8%)	764 (18.3%)	2224 (53.4%)

About you

The council has a duty to take into account the impact of decisions on people with protected characteristics under the Equality Act 2010 (age, disability, gender, gender reassignment, marriage and civil partnership, pregnancy, maternity, race, religion or belief, and sexual orientation).

Are there any positive or negative impacts that you believe the council should take into account in the decision making process in relation to protected characteristics? If so, please describe below, and suggest any ways in which the council could reduce or remove any potential negative impact or increase any positive impact.

893 (100.0%)

We want to make sure that everyone is treated fairly and equally, and that everyone gets an opportunity to have a say about the service review options and how they may affect their individual needs. That's why we are asking you these questions. We won't share the information you give us with anyone else. We'll only use it to help us make decisions, and improve our services.

The following questions are optional.

What age group do you belong to?

1	(0.0%)	Under 18
25	(0.6%)	18-24
355	(8.4%)	25-34
684	(16.3%)	35-44
692	(16.5%)	45-54
910	(21.6%)	55-64
1256	(29.9%)	65 or over
283	(6.7%)	Prefer not to say

Which of the following describes how you think of yourself?

1666 (39.8%) Male
2216 (52.9%) Female
4 (0.1%) In another way
302 (7.2%) Prefer not to say

Is your gender identity the same as the gender you were assigned at birth?'

3807 (91.9%) Yes
5 (0.1%) No
332 (8.0%) Prefer not to say

Which of the following best describes your ethnic origin?

3729 (89.2%) White British
18 (0.4%) White Irish
1 (0.0%) Gypsy/Romany or Irish Traveller
60 (1.4%) Any other White background
1 (0.0%) Asian or Asian British - Bangladeshi
2 (0.0%) Asian or Asian British - Chinese
2 (0.0%) Black or Black British - African
0 (0.0%) Black or Black British - Caribbean
3 (0.1%) Any other Black background
8 (0.2%) Mixed ethnic background - White and Asian
0 (0.0%) Mixed ethnic background - White and Black African
5 (0.1%) Mixed ethnic background - White and Black Caribbean
2 (0.0%) Asian or Asian British - Indian
0 (0.0%) Asian or Asian British - Pakistani
4 (0.1%) Any other Asian background
6 (0.1%) Any other Mixed background
4 (0.1%) Any other ethnic background
335 (8.0%) Prefer not to say

The Equality Act 2010 describes a person as disabled if they have a longstanding physical or mental condition that has lasted, or is likely to last 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS for example) are considered to be disabled from the point that they are diagnosed.

Do you consider yourself to be disabled as set out in the Equality Act 2010?

304 (7.3%) Yes
3500 (83.6%) No
382 (9.1%) Prefer not to say

Thank you for completing our survey.